

proptia

Property

Technology

Integration

Automation

What is Proptia?

PROPERTY TECHNOLOGY INTEGRATION AUTOMATION

Combining flexible software and IoT-based technology with the end-user in mind, Proptia offers a cost-effective intuitive single sign-on platform to help you manage, secure, and operate HOA, Multi-family, and Commercial Real Estate assets.

Based in Costa Mesa, CA

Founded by Integrators and Software Technologist

We are a group of property technology (Proptech) professionals with a shared vision that addresses the needs of Real Estate owners, operators, and service providers. With over 30 years of experience providing technology and services to HOAs, property management companies, and the commercial real estate sector we built a solution designed to solve current issues within the real estate management space. A serious lack of user-centric design for all stake holders from management, down to residents and gate attendant staff. As well as a lack of support, flexibility, and innovation.

Trusted by Forward-Thinking Community Developers and Managers



Brookfield



TaylorMorrison

THE GROVES
WHITTIER



Modular Solutions

✓ Visitor Management

Built for mobility, speed, accuracy, and reporting. Issue printed passes, digital passes, and badges to visitors and vendors..

✓ Credentialed Access

Manage access to communities, units, facilities and model homes via encrypted non-cloneable credentials..

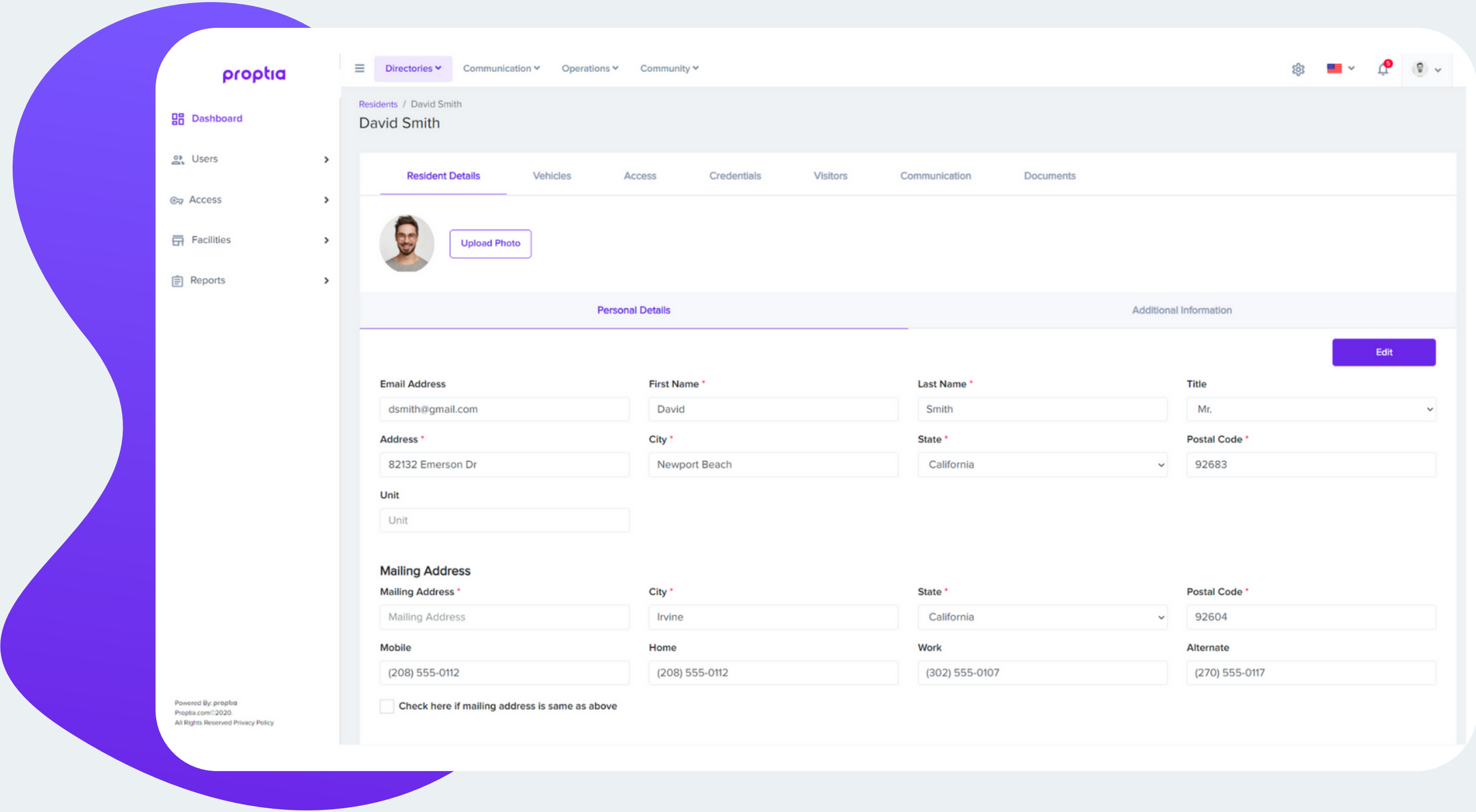
✓ Telephone Entry

See and hear your visitors on screen thanks to smart HD cameras and mobile-app. Owners and tenants can open the door for their guests remotely

✓ License Plate Recognition

Proptia delivers ALPR/OCR vehicle license plate recognition for both entry and exit lanes.

Manage all of your resident records including their access control, visitor, and telephone entry settings from a single interface



Portfolio managers can log in to one central dashboard and have access to all your communities as well as insights into tickets, equipment diagnostics, and what Proptia modules are activated. Click into a community to take actions like adding a new resident, assigning fobs, or opening doors and gates 100% remote!

P

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Dashboard

Dealer Profile

Organization Sites

Dealer Market Place

Proptia Resources

What's new

Submit Ticket

Help

Chris Carr
CGS Manager

Dashboard

Organization Sites
14

Equipment Offline Sites
1

Open Tickets
0

Incidents
16

+ Add Org Site

Search

Name	Country	State	City	Postal Code	Dealer	PMC	Type	Equipment	Proptia Modules	Date Added	Actions
Emerald Bay	United States	California	Laguna Beach	92651	C.G. Systems, Inc.	-	HOA	Disconnected	PATVLC	March 09, 2021 3:27 PM	...
Woodbridge Apartments	United States	California	Long Beach	90806	C.G. Systems, Inc.	-	HOA	Connected	PATVLC	February 25, 2021 8:55 AM	...
United American Indian Involvement	United States	California	Los Angeles	90026	C.G. Systems, Inc.	-	HOA	Connected	PATVLC	February 17, 2021 8:37 AM	...
Cedarhill Estates	United States	California	Fullerton	92835	C.G. Systems, Inc.	-	HOA	Connected	PATVLC	February 11, 2021 10:28 AM	...
Artesia OA	United States	California	El Cajon	92020	C.G. Systems, Inc.	-	HOA	Connected	PATVLC	February 11, 2021 9:38 AM	...
Blackhawk HOA	United States	California	Costa Mesa	92606	C.G. Systems, Inc.	-	HOA	Connected	PATVLC	January 28, 2021 3:15 PM	...
Monarch Beach	United States	California	Dana Point	92629	C.G. Systems, Inc.	-	HOA	Connected	PATVLC	December 28, 2020 1:11 PM	...

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Custom Roles & Permissions

✓ You Control Access and Permissions

Proptia allows you to create your own custom roles and permissions and you can choose what each role can or cannot do and can or cannot see.

The screenshot displays the Proptia web application's 'Permissions' management page for the 'Blackhawk HOA' organization. The left sidebar contains a navigation menu with options: Dashboard, Organization, Users, Roles, Permissions (highlighted), Facilities, Incidents, Transactions, Access Control, Visitor Management, and Organization Settings. The main content area shows the 'Permissions' configuration for the 'Assistant Manager' role. It includes a table with columns for 'Organization Name' (set to 'Blackhawk HOA') and 'Role(s)' (set to 'Assistant Manager'). Below this, a table lists permissions for various entities: Home (Dashboard), Organization, Properties, Residents, Vendors, Visitors, Attendants, Vehicles, and Pets. The 'Residents' row has a dropdown menu open, showing options: None (selected), Full, Edit, and View. The bottom of the page features mobile app download links for Google Play and the App Store, along with copyright information: 'Powered By: proptia Proptia.com © 2021. All Rights Reserved Privacy Policy'.

Organization Name	Role(s)
Blackhawk HOA	Assistant Manager

Entity	Permission
Home (Dashboard)	Full
Organization	None
Properties	None
Residents	None
Vendors	None
Visitors	None
Attendants	None
Vehicles	None
Pets	None

Credentialed Access

Vehicular Pedestrian Amenities





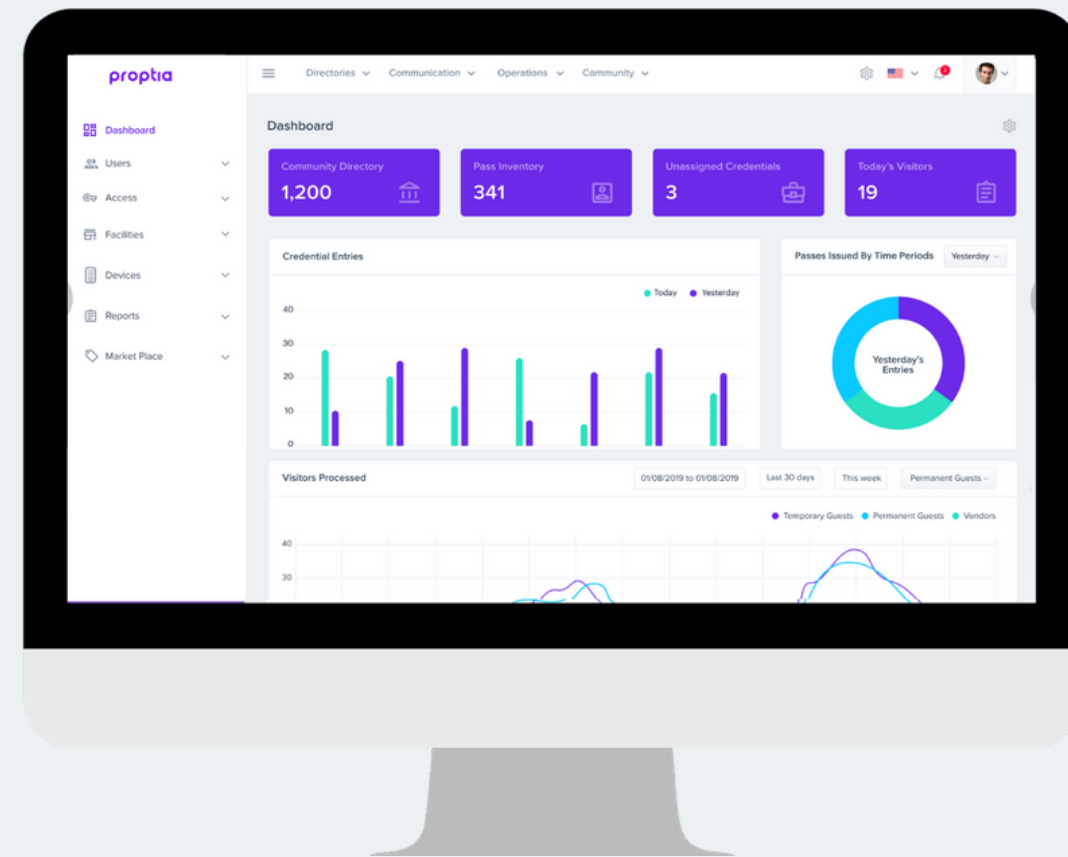
Complete control from one login

- Perimeter Gates
- Amenities
- Elevators
- Facilities
- Interior doors

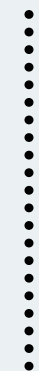


Key Features

- Automatic Move-in Move-Out Credential Management
- Shared Door Groups between multiple sites
- Hold Open Schedules
- One-Time and Recurring Calendar Actions
- Automatic Date and Time Access Level Activation and Expiration
- Panels auto-connect to the server upon reconnection to internet or reboot
- 100% Web-Based Administration
- OSDP Compliant Non-Cloneable Credentials



Cloud



Credential Management

- Mobile Credentials
- RFID Transponders
- Key Fobs
- Proxy Cards
- Vehicle Remote Controls
- Vehicle Mirror Hangers

≡ [Blackhawk HOA](#)

[Dashboard](#) / [Credentials Management](#)

Credentials Management

FC-Number	Credential Type	Status	Unit#	Assigned To	Address	Name
55-1098	Key-fob	Active	...	Resident	1111 South Harbor Boulevard, Anaheim, CA, USA	Chris Collins
54-23421	Key-fob	Active		User	13144 Sierra Mesa Court, San Diego, CA, USA	John Cosner
23-12312	Headlamp Transponder	Active		User	13144 Sierra Mesa Court, San Diego, CA, USA	John Cosner
55-1099	Key-fob	Active		User	13144 Sierra Mesa Court, San Diego, CA, USA	Lisa Smith
12-231123	Headlamp Transponder	Active		User	13144 Sierra Mesa Court, San Diego, CA, USA	Lisa Smith
2312-12311111	Headlamp Transponder	Active		Resident	1 Endicott, Coto De Caza, CA	Norman Michael
873-8721	Headlamp Transponder	Active		User	9 Sky Meadow, Coto De Caza, CA	
23-123123	Headlamp Transponder	Active		Resident	1 Fair Valley, Coto De Caza, CA	Michael Gilbert
777777	Pincode	Active		User	1111 South Harbor Boulevard, Anaheim, CA, USA	Kevin Manager
777-12345	Key-fob	Active	...	User	1111 South Harbor Boulevard, Anaheim, CA, USA	Kevin Manager

Showing 1 to 10 of 691 rows 10 ▲ rows per page

Mobile Credentials

- Can replace or supplement transponders, fobs, stickers, or remotes
- Simple One-and-Done programming
- The mobile credential is automatically programmed into your access control system
- Easy Two-Step activation for residents, vendors, and staff

[LEARN MORE](#)



Resident Activation

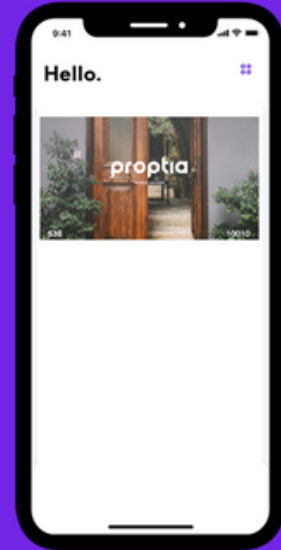
- Put your credentials behind the most encrypted device most people own
- Simple email activation process
- Resident accepts the credential in their phone and they're all done

Blackhawk HOA

Good news Chris Camper,



Your Mobile Credential Is Ready to Be Activated!

Credential ID: 1-100092



Follow The Steps Below To Activate

- 1. Download the App To Get Started**


- 2. Once Installed, launch the Conekt Wallet App, then select the "+" icon to load a new Conekt Mobile Access Credential.**
- 3. When prompted, enter the 16-character Registration Key**

REGISTRATION KEY

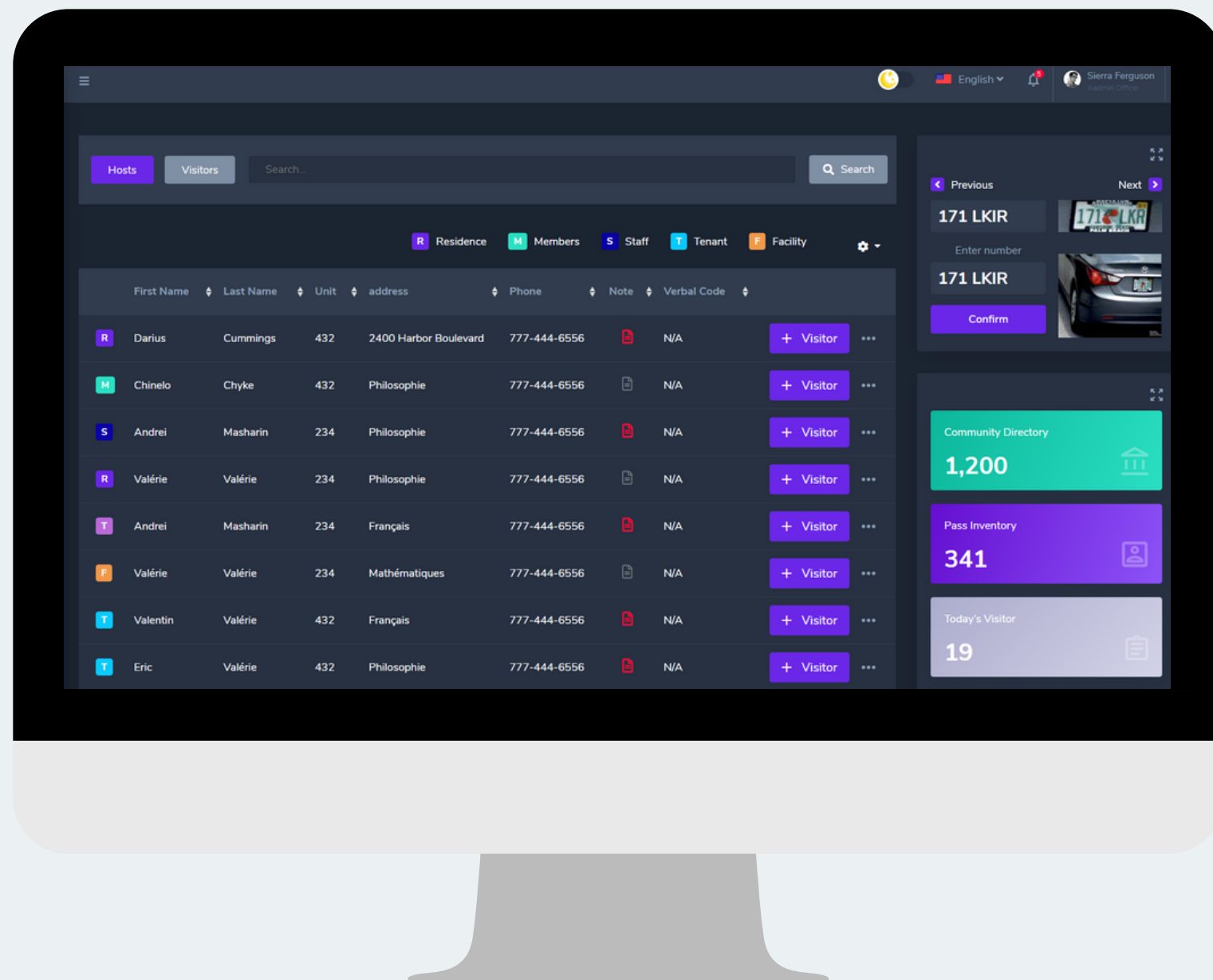
1AB2 - 3CD4 - 5EF6 - 6902
- 4. The Conekt Mobile Access Credential will now appear in the Conekt Wallet App ready to use!**

Visitor Management

Concierge and Guardhouse Solutions



Attendant Kiosk

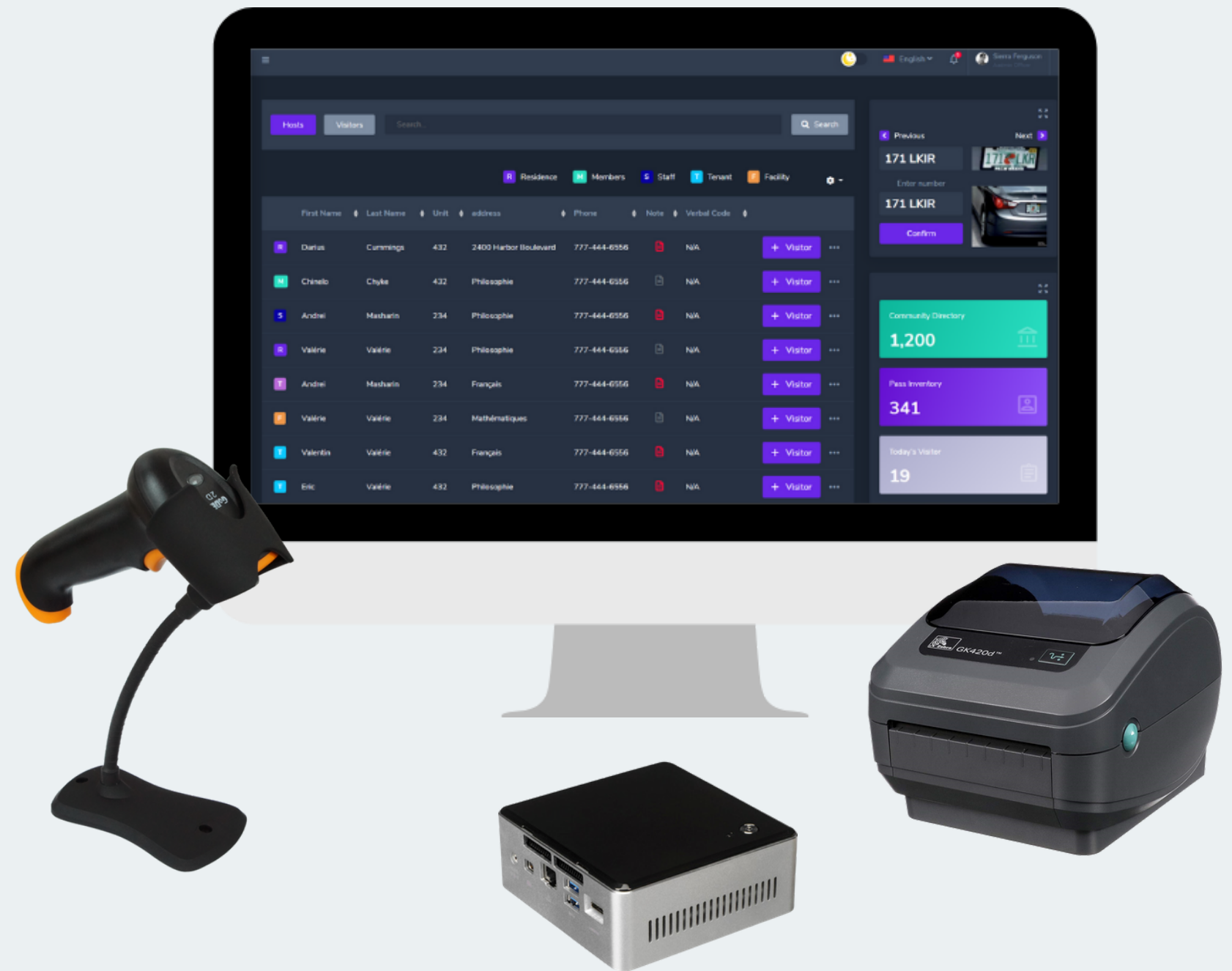


The Proptia Visitor Management Kiosk's design is inspired by the key benchmarks of today's best-in-class POS systems which focus on the following:

- User's distance from the screen
- Time pressures
- Physicality
- Lighting Quality (Light and Dark Mode)
- Misconduct
- Internet Independence
- Continuous Sync
- Remote support and maintenance

Attendant Kiosk

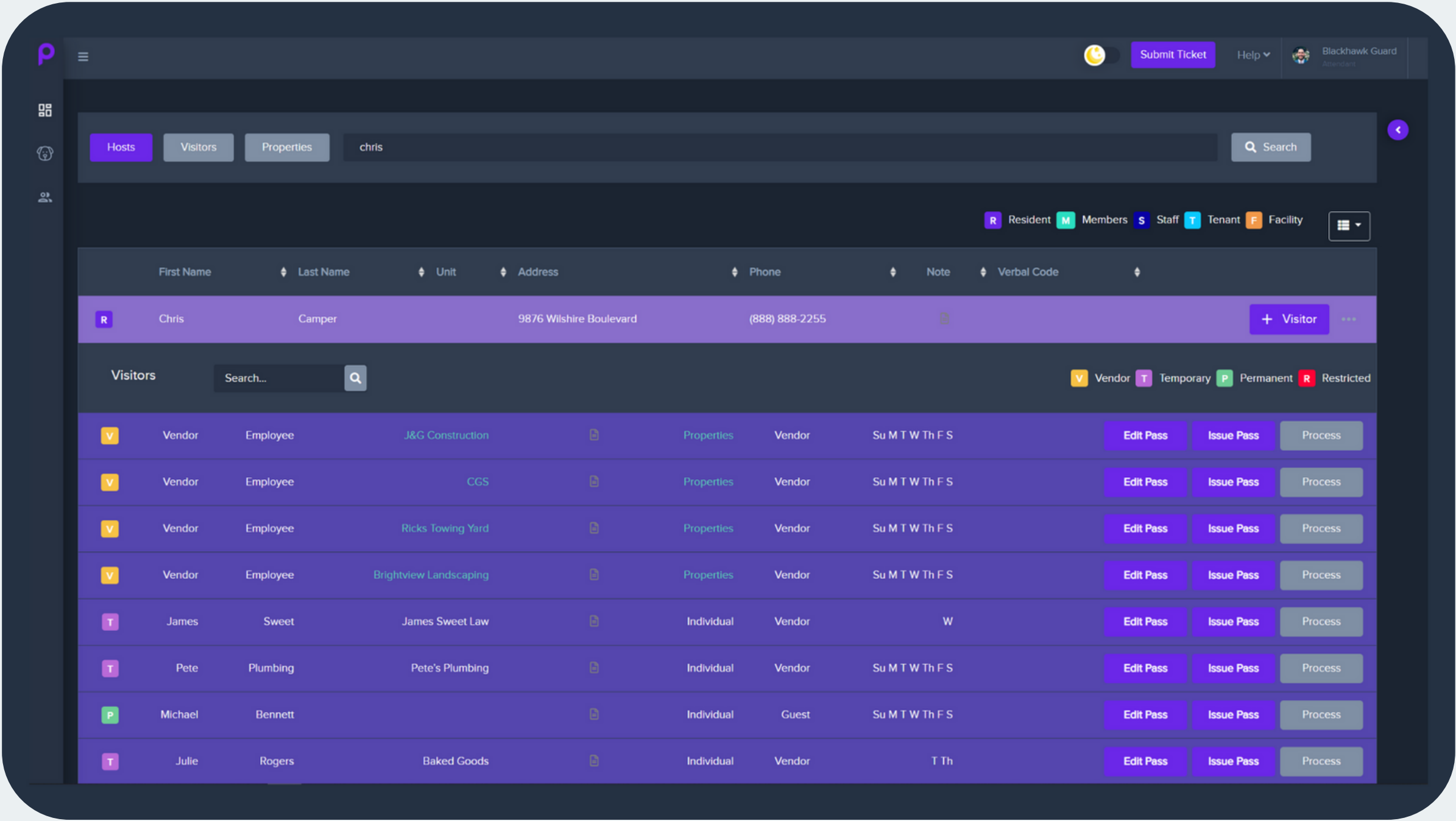
- Monitor
- NUC Server and Kiosk
- Pass Printer *4 x 6 Card Stock Passes*
- Pass Scanner
- Internet Independent
- Continuous Sync



Proptia Attendant Dashboard

✓ Fast and Accurate Visitor Processing

The single-layer interface design allows attendants to process visitors at the host level, the visitor level or the property level quickly without ever leaving the dashboard and having to access a resident's profile



Hardware Support

✓ Remote Monitoring

Kiosk health monitoring such as CPU, Memory, disk space, temperature providing historical and current visibility trends into specific appliances.

✓ Security Hardened

Kiosk software is security hardened and so no changes are allowed which includes installing software. This reduces technical support issues, ensures a standard user experience, reduces technical support tickets and time to resolve.

✓ Remote Access

Proptia support has remote access to kiosk machines, speeding up time to problem identification and resolution. Alerting system notifying you of kiosk or service issues.

✓ Simple Deployment

Simple kiosk deployment process so dealers can control the deployment and replacement of kiosk's.

✓ Daily Maintenance

Proptia kiosk management system connects to each registered kiosk on schedule performing daily maintenance tasks in the background ensuring kiosks are up-to-date and configured to iSuite standards.

ALPR



proptia

Directories Communication Operations Community

Dashboard / Transactions

Transactions

Credential Telephone Entry Attendant Entry LPR Entry

From Date: * To Date: * From Time: * To Time: *

03/09/2021 03/10/2021 12:00 AM 11:59 PM

Submit

PDF Excel CSV

Search

Date	Time	Camera Name	Camera Location	Visitor Lane	Visitor Name	Pass Type	Host Name	Lic. Plate
03/10/2021	6:52:30 AM	Main Gate	Visitor Lane	Yes	Loretta Bradley	One-Day	Ursa Boyd	8HYE796
03/10/2021	6:47:48 AM	Main Gate	Visitor Lane	Yes	Kim Gilbert	One-Day	Sadie Paul	8K46
03/10/2021	6:42:15 AM	Main Gate	Visitor Lane	Yes	Roxanne Marshall	One-Day	Alan Gray	9J48
03/10/2021	6:39:35 AM	South Gate	Visitor Lane	Yes	Luther Figueroa	Realtor	Miles Dav	8666
03/10/2021	6:38:55 AM	South Gate	Visitor Lane	Yes	Miranda Goodman	One-Day	Gale Schu	9Z114
03/10/2021	6:36:37 AM	Main Gate	Visitor Lane	Yes	Joanne Hughes	One-Day	Matilda Shaw	BJ91E19
03/10/2021	6:30:26 AM	South Gate	Visitor Lane	Yes	Juanita Delgado	One-Day	Rosalind Delgado	62792
03/10/2021	6:24:19 AM	Main Gate	Visitor Lane	Yes	Peter Mills	Realtor	Clement Rowse	8G25511
03/10/2021	6:20:51 AM	South Gate	Visitor Lane	Yes	Teresa Weaver	30-Day	Todd Abbott	8CMG351
03/10/2021	6:19:46 AM	Main Gate	Visitor Lane	Yes	Wendy Owen	30-Day	Valentine Wolfe	7GBW067

Showing 1 to 10 of 99 rows 10 rows per page

Previous 1 2 3 4 5 ... 10 Next

Proptia's Automatic License Plate Recognition is designed to provide invaluable vehicle intelligence which enhances business capabilities, automates tasks, and increases overall community safety

- Industry-leading accuracy
- Fast installation and set-up
- Searchable vehicle database
- Up to 12-month data retention
- Free software updates
- Streamline visitor processing

Printed Passes

BLACKHAWK

VALID THROUGH

NOV 9th 2020

LIC PLATE # YZ788UP

VALID: M T W T H F

8:00AM - 6:00PM

VENDOR

SCAN PASS



ENTRY CODE

14478421

NAVIGATION



HOST

LEWIS HAMILTON

VISITOR NAME

ALEX VETTL

COMPANY

CGSYSTEMS

3022 DIAMOND AVE

ISSUED BY: REBECCA HERNANDEZ

ISSUED ON: 11/2/20

NOTES:

IF STAYING OVERNIGHT PLEASE PLACE PASS ON DASHBOARD. SPEED LIMIT 25MPH. DO NOT PARK IN FRONT OF NEIGHBORING HOMES

Guardhouse Operations

Temporary and Permanent Visitors Guests and Vendors

Print one-time and recurring passes
customizable to your community.



ePass Texting/Scanning

Send digital ePasses with specific
day and time perimeters



Reporting

Pull from standard reports of create your
own custom reports



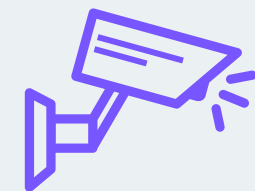
Custom Pass Templates

Brand visitor passes to community



License Plate Recognition

Record visitor license plates for added
reporting and forensics



Automated Backups

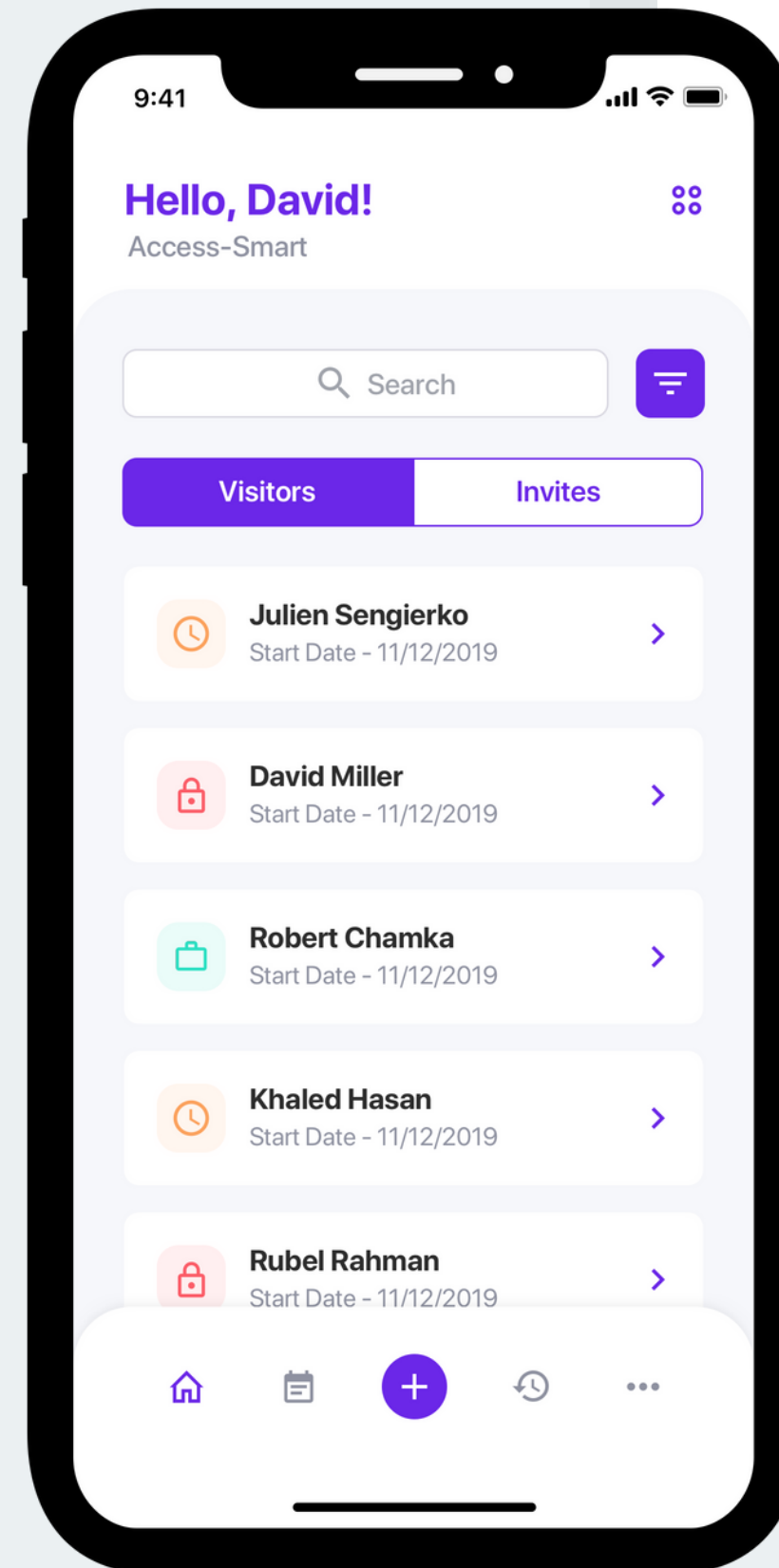
Automatic backups every 5min



Resident App

- Manage temporary and permanent guests and vendors
- Residents can issue ePasses and access codes
- Create events and manage attendee list
- Restrict visitors
- View visitor history
- Optional incident reporting

[Watch Demo](#)



BLACKHAWK HOA



At visitor station scan code above or
enter number below

144782

PASS TYPE

NAME	HOST NAME
HAMILTON	ALEX VETLE
FROM: 12, 2020	VALID THROUGH MAY 13, 2020

[CLICK TO START GPS NAVIGATION](#)

Powered by **proptia**

Telephone Entry

2N IP Verso

**Additional Integrations Coming Soon*



2N IP Verso

- Touch keypad with bright graphic display
- Complete integration to your access control system
- Web-based administration
- Elevator Controls
- Temporary and permanent visitor access codes for service providers such as house cleaners and dog walkers





Thank you.